

SOUTHWINDS AT THE MOORINGS

4.8

RESPONDING TO EMERGENCIES

It is important that all residents understand the correct response when someone in or around their unit requires emergency attention due a serious fall or any medical emergency.

It is the responsibility of the family member(s) and/or care givers in the unit to **call 911 for emergency help.**

Part of the instruction to the emergency responder must **include the Unit # and Building location within Southwinds.**

A call should also be made to the Guard House (234-5381) to alert them that an emergency vehicle will be arriving; clearly identifying in which unit the attention is needed.

Note: Be assured that if this problem occurs at night *after* the Guard hours--i.e. after 11:00 PM and before 7:00 AM----the ambulance, police, or fire do know how to enter the gate "after hours".

It is **not** the responsibility of Marty Monahan, or any on-site staff, to provide assistance in these situations, either to provide access to or assist in lifting the party at risk.

It should be understood that any assistance provided by neighbors is at their own risk and the primary responsibility should be assumed by the trained emergency care providers to lift, revive, or otherwise move the injured or fallen party.